



JOYFUL NOISE FAQs

Some of the most common questions parents ask about childcare

READ FULL CENTER POLICIES HERE:

<http://www.JoyfulNoiseKids.com/pdfs/CenterPolicies.pdf>

- **Do you have a preschool program at your daycare?** *Yes, our preschool curriculum is directly integrated into a full day's care in each classroom. Most academic content takes place in the early part of the day from around 9:30-11:00 a.m.*
- **Do you provide drop in care?** *No.*
- **Do you offer part time days?** *No, we do not offer part time days, but we do, however, offer a part time schedule. Our requirement is that each enrolled child be attending a minimum of 2 full days per week. You may attend for a half day if you wish, but the rate for a half day is that of a full day.*
- **Are you flexible on what days care can be provided?** *Somewhat. Depending on the staffing and attendance of any given day, there may be flexibility to add and/or drop days. This is easier with some age groups (such as school age children) than it is with others (such as infants). In order to secure schedule changes, advance requests must be made and approved by the director.*
- **How long will it take us to get started, provided that there is an opening?** *It takes a minimum of 2 weeks to process paperwork for enrollment, provided that all forms (including enrollment, health appraisals and any additional items) are properly filled out, and the \$40 registration fee has been paid, provided that opening for child is available.*
- **How does your waitlist work?** *To be added to a waitlist for any classroom, an enrollment form must be filled out and returned to the Joyful Noise Office. This does not obligate you financially. It simply secures a spot in line, in a "first come first serve" manner. A spot may or may not become available, but our waitlists can often be reduced quickly as conditions change, and so it is always a good idea fill out an enrollment form right away if nothing else.*
- **Do I pay for holidays?** *No, not at this time.*
- **Do I pay for sick days or vacation time?** *Yes, though extenuating circumstances such as long term illness may be exceptions based on the discretion of the director.*
- **When and how do I pay?** *Payment is due the first day of the week that child is in attendance. Payment arrangements must be discussed with office. Parents may choose to pay with cash or check (credit cards are not accepted at this time) on a weekly, bi-weekly or monthly basis. You may choose to set-up automatic payment through your bank account as well.*
- **Do you have a family discount?** *Yes, a multiple child discount of \$10 per week per additional child is given.*
- **What is your illness policy?** *Read it here, in our Center Policies, on pages 5-6:*
<http://www.joyfulnoisekids.com/pdfs/CenterPolicies.pdf>
- **How do you select your staff and what qualifications do they have?** *All lead teachers are certified with CDAs or a higher degree of education. All staff has been screened and trained. Please read more about our staff at*
<http://www.JoyfulNoiseKids.com/pdfs/staff.pdf>. *Biographies on lead teachers are also available at*
<http://www.joyfulnoisekids.com/classrooms.html>.