



# JOYFUL NOISE FAQs

*Some of the most common questions parents ask about childcare*

READ FULL CENTER POLICIES HERE:

<http://www.JoyfulNoiseKids.com/pdfs/CenterPolicies.pdf>

- **Do you have a preschool program at your daycare?** *Yes, our preschool curriculum is directly integrated into a full day's care in each classroom. Most academic content takes place in the early part of the day from around 9:30-11:00 a.m. We currently use Creative Curriculum materials at Joyful Noise. Read about it at our website!*
- **What is included in tuition?** *Daily care, all meals (including infant formula) and snacks, and specials classes are included in tuition rates for each age group.*
- **Do you provide drop in care?** *No.*
- **Do you offer half days?** *No, we do not offer half days, but we do, however, offer a part time weekly schedule. Our requirement is that each enrolled child be attending a minimum of 2 full days per week. Your child(ren) may attend for a half day if you wish, but the cost is at the full day rate (find rates on website or in brochure).*
- **Are you flexible on what days care can be provided?** *Depending on the staffing and attendance of any given day, there may be flexibility to add and/or drop days. This is easier with some age groups (such as school age children) than it is with others (such as infants). In order to secure schedule changes, advance requests must be made and approved by the director.*
- **How long will it take us to get started, provided that there is an opening?** *It takes a minimum of 2 weeks to process paperwork for enrollment, provided there is an open availability for the child and that all forms (including enrollment, health appraisals and any additional items) are properly filled out. This includes the \$40 registration fee per child.*
- **How does your waitlist work?** *To be added to a waitlist for any classroom, apply quickly online using the main page "wait list" button or by following this link: <http://www.emailmeform.com/builder/form/iYM2A1BN8c9jfzy6k3V6>. You may also apply in person. This does not obligate you financially. It simply secures a spot in line, in a "first come first serve" manner. A spot may or may not become available, but our waitlists can often be reduced quickly as conditions change, so application is encouraged.*
- **Do I pay for holidays, center closings, sick days or vacation time?** *Yes, parents pay for all scheduled attendance days, though extenuating circumstances, such as long-term illness, may be exceptions based on the discretion of the director.*
- **When and how do I pay?** *Payment is due the first day of the week that child is in attendance. Payment arrangements must be discussed with the office. Parents may choose to pay with cash or check (credit cards are not accepted at this time) on a weekly, bi-weekly or monthly basis. You may choose to set-up automatic payment through your bank account, as well. Monthly payment is due on the 15<sup>th</sup> of each month.*
- **Do you have a family discount?** *Yes, a multiple child discount of \$10 per week is given for each additional child who is enrolled full time at the center.*
- **What is your illness policy?** *Read it here, in our Center Policies: <http://www.joyfulnoisekids.com/pdfs/CenterPolicies.pdf>*
- **How do you select your staff and what qualifications do they have?** *All lead teachers are certified with CDAs or a higher degree of education. All staff has been background screened and trained in CPR/First Aid and more. Please read more about our staff at <http://www.JoyfulNoiseKids.com/pdfs/staff.pdf>. Biographies on lead teachers are also available under each classroom's navigational tabs at the website.*